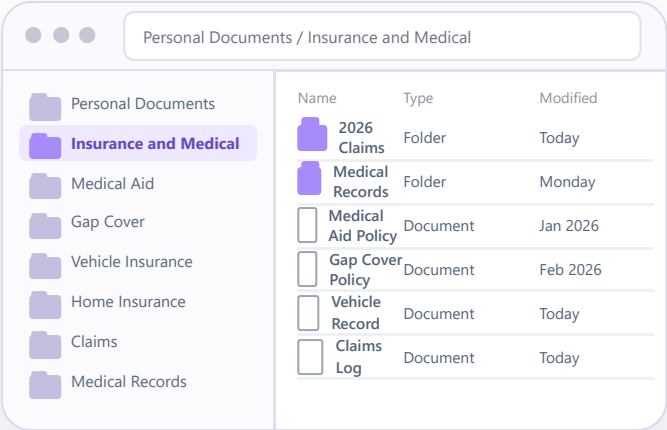


PERSONAL INSURANCE AND MEDICAL

Your Policies. Your Claims. Your Medical History — All in One Place.

Insurance documents are complex, scattered, and impossible to remember. Eckho Desktop gives you instant command over every policy, claim, and medical record you own.

Ask one question and find the policy detail, claim note, medical benefit, excess amount, or personal record you need.



STRAIGHT ANSWERS FROM YOUR OWN DOCUMENTS

Insurance documents are written to confuse. When you need to make a claim, find a benefit, or understand what you are actually covered for — Eckho Desktop reads it all for you and gives you a straight answer.

Before

Searching policy PDFs, calling brokers, checking emails, opening old claim files, guessing what is covered.

With Eckho Desktop

Ask once, get a plain answer, see the source document, update your personal record.

THE FOUR PERSONAL DOCUMENT ACTIONS

Work directly with the folders you already have.

Find.

Surface policy details, claim records, excess amounts, benefit limits, medical documents, and insurance notes across your folders.

Explain.

Summarise policy wording, medical aid rules, gap cover, claim steps, exclusions, and benefit details in plain language.

Update.

Add claim notes, doctor visit records, reference numbers, payment updates, and personal admin notes directly into the correct file.

Change.

Edit a vehicle record, policy tracker, claims register, medical summary, or personal document based on your instruction.

REAL INSURANCE AND MEDICAL DEMO SCENARIOS

Ask naturally. Work with the real files.

Find

EXAMPLE PROMPT

“What does my hospital plan cover for specialist visits?”

WHAT ECKHO DOES

“Searches your policy documents and returns the exact benefit detail.”

Explain

EXAMPLE PROMPT

“Summarise what my gap cover actually pays for”

WHAT ECKHO DOES

“Reads the gap cover policy PDF and returns a plain-language summary.”

Update

EXAMPLE PROMPT

“Add a note: Submitted claim for Dr Pretorius visit on 3 Aug 2026. Reference CL-2288.”

WHAT ECKHO DOES

“Writes the note to your personal claims log file.”

Change

EXAMPLE PROMPT

“Update my vehicle insurance record — new reg plate is SYW 774 GP from 1 June 2026.”

WHAT ECKHO DOES

“Edits the vehicle record file directly.”

MORE REAL-LIFE QUESTIONS

“What is my annual medical aid limit and how much have I used?”

“Find all claims submitted this year and their outcomes.”

“What is the excess on my homeowners policy?”

“Explain what happens if I am hospitalised — step by step from my medical aid docs.”

WHO USES IT

Families

Policy holders

Medical aid members

Gap cover clients

Vehicle insurance clients

Home insurance clients

Life policy clients

Personal admin users

Built for people who want control over important personal documents without needing to remember every policy clause.

Why individuals and families care

✔ Understand what you are covered for

✔ Keep personal insurance records organised

✔ Summarise medical aid and gap cover documents

✔ Find claims and policy details faster

✔ Track claim notes and reference numbers

✔ Keep private personal documents local and controlled

Privacy and control

✔ Your files stay on your machine

✔ No upload to the cloud

✔ Works with your existing folders

✔ No folder migration needed

✔ You control the files, folders, and access

✔ Your personal and medical documents stay private

Ask about your folders

Find the source documents

Understand the information

Update the correct file

Ask your reseller for a personal insurance and medical demo.

See how Eckho Desktop works with the personal folders you already use.

Visit eckho.ai